

REFUND POLICY

1.. Refund Policy:

1.1 Refunds Eligibility: Refunds are only applicable under specific circumstances as outlined below.

1.2 Cancellation Deadline: Patients must cancel their appointment at least 24 hours prior to the scheduled appointment time to be eligible for a refund.

1.3 Refund Processing Time: Refunds will be processed within 7-10 business days after the cancellation request is approved.

1.4 Non-Refundable Services: Certain services, such as emergency appointments or specialized consultations, may not be eligible for refunds.

1.5 Refund Method: Refunds will be issued using the same payment method used for the original transaction.

1.6 Refund Request: Patients must submit a refund request through contacting hospital customer service department directly.

2. Modifications:

The hospital reserves the right to modify the refund and cancellation policies at any time without prior notice. Any changes to the policies will be effective immediately upon posting on the hospital's website.

Contact Information:

For inquiries regarding the refund and cancellation policies, please contact:

Kasturba Hospital

Madav Nagar, Manipal, Post Box NO 7

91 820 2571201-210

office.kh@manipla.edu

Note: By ticking the checkbox, you acknowledge that you have read and understood the terms of this consent agreement and you voluntarily consent to Kasturba.

Hospital's use of your provided information for communication purposes as described. herein